



IASP 2022 WORLD CONGRESS ON PAIN

Toronto, Canada • 19–23 September

Group Room Block and Payment Policy

Introduction

Take advantage of IASP's discounted room and registration rates by booking a group room block through the IASP Housing Center. Groups will receive a discount of \$100 per person when registering for the meeting.

Group Room Block Policy

A **non-refundable** deposit equal to 10% of the total room block price must be paid within **thirty (30) business days** from the date of securing your room block online. If your initial deposit is not received, within thirty (30) business days, the room block will be released without notification.

The remaining 90% of the total room block price will be due by **5:00 p.m., Eastern Time, on Friday, July 29, 2022**. If the remaining payment is not received by this deadline, the room block will be released without notification, and the initial deposit equal to 10% of the total room block price will be forfeited.

Contingent on the hotel accepting your room block* payment, once it is processed by the hotel, all payments are **100% non-refundable** (please see the exceptions to this policy listed below). Payment will not be refunded for cancellations, shortening of stays, and/or no-shows.

Exceptions to Non-Refundable Payment Policy*

Due to the current environment, groups will be allowed to cancel their room block without penalty and will receive a full refund should the following occur:

1. Participants are unable to travel due to a current travel restriction imposed by their country of origin or according to any [travel restrictions](#) posted on the Government of Canada's website, thereby making it impossible or illegal to travel to Toronto, Canada over the dates of September 19–23, 2022.
2. Participants are unable to travel due to a current travel restriction imposed by their organization restricting **all employees** from traveling to Toronto, Canada over the dates of September 19–23, 2022. Valid documentation of the organization's travel ban is required, and all refund requests are subject to review before a refund is issued. Refund requests for room block cancellations made after August 19, 2022, will not be reviewed, and issued until after September 23, 2022.
3. The province of Ontario issues a ban on large gatherings and the Metro Toronto Convention Centre is unable to host the IASP World Congress on Pain and/or the in-person meeting is cancelled over the dates of September 23, 2022.

(Please note: The exceptions listed above only applies if 75% or more of the total room block cancels. It does not apply to individually cancelled rooms, shortened stays, and no-shows within the room block.*

Room Block Dates and Group Reservations

Room blocks without reservations are only guaranteed on the nights of September 20, 21, and 22. Rooms on nights outside of September 20, 21, and 22 are based on current availability and can be secured when submitting payment for your room block.

Group room blocks do not replace individual hotel reservations. Groups will receive online access to the group reservation management portal after submitting their first room block payment. Rooms must be assigned with names and dates through the reservation management website by 5:00 p.m., Eastern Time, Friday, on July 29, 2022. Any unassigned (rooms without guest names and reservation dates) will be released by this deadline (including rooms that have been previously paid for).

Changing the Number of Rooms in Your Room Block

If you would like to add or change the number of rooms held in your room block, please email us at iasphousing@spargoinc.com. Please note that additional rooms are based on current availability.

Rate Information

Room preferences and special requests are not guaranteed. Room rates are per night, and do not include taxes, hotel fees, or meals which are subject to change without notice. Quoted room rates are based on single occupancy. Hotels may charge an additional fee for more than two (2) occupants per room. Rates reflected online are based on rate/room types that are currently available at the time of booking.